Wrench in the System. What's Sabotaging Your Business Software and How You Can Release the Power to Innovate

Description:

Praise for Wrench in the System

"Look to Harold Hambrose to make significant contributions to safer health care records through interface design, product design, and data visualization. Wrench in the System should be the bible for corporate executives striving to gain a competitive advantage in these trying times."
—Alan Siegel, Chairman and CEO, Siegel+Gale

"During the short history of computing, interface design has usually been neglected, resulting in software that is cumbersome and counterintuitive. In this book, Harold Hambrose calls for design where 'help' is helpful and where clutter is eliminated. He describes a set of commonsense principles and asserts the essential place of design in superior products. Together with thought leaders like Edward Tufte, Harold Hambrose reminds us that great design can change the world."
—Tony Pizi, CIO, Asset Management Platform Services, Deutsche Bank

"Making computer information easily available to people in their work can help organizations meet their most important goals. This book recommends adopting traditional methods and procedures of design to do so, and suggests that turning data into accessible information could be a high calling for designers now. I wish we designers were as wise as the author considers us! But we, as much as computer users in business, can learn deep lessons from his confrontation of the challenges of information design today, and his demonstration of how our own techniques can apply to meeting them."
—Denise Scott Brown, Principal, Venturi, Scott Brown and Associates, and coauthor, Learning from Las Vegas

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