Handbook of Veterinary Communication Skills

Description: "The authors have done a superb job of describing communication skills and the major issues in the profession...using a skills–based approach."
Cindy L. Adams, Veterinary Medicine, University of Calgary, Canada

This is the first definitive textbook on veterinary communication, written specifically for students and veterinary professionals by a group of international experts. Communication is a core clinical skill, and is now taught as a compulsory part of most veterinary degree courses. Good communication is crucial to the veterinarian–client–patient relationship, to patient health and ultimately to the success of any veterinary business.

The book covers all the key areas of communication including: the basic framework for the veterinary consultation; professional, ethical and legal aspects; communication with clients and colleagues; and coping with end–of–life and other difficult situations. It combines the most up–to–date research with a wealth of practical information, such as:

- Real–life case studies to help you apply your learning to real scenarios
- Simple step–by–step guidelines showing you how to deal with specific situations
- Examples of written resources you can use in practice

This valuable textbook has been written and edited by a carefully chosen group of specialists, comprising veterinary communication lecturers, veterinary practitioners, training managers and counsellors.

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