Legal Process Outsourcing (LPO) - Global Strategic Business Report

Description: This report analyzes the worldwide markets for Legal Process Outsourcing (LPO) in US$ Million. The Global market is analyzed by the following Service Types: Litigation Support, Contract Drafting, E-Discovery, Patent Support, and Others.

The report provides separate comprehensive analytics for India, the Philippines, and Rest of World. Annual estimates and forecasts are provided for the period 2015 through 2022. Also, a six-year historic analysis is provided for these markets. Market data and analytics are derived from primary and secondary research.

Company profiles are primarily based on public domain information including company URLs. The report profiles 56 companies including many key and niche players such as -

- American Discovery
- Amstar Litigation Support
- Clutch Group
- Cobra Legal Solutions, LLC
- CPA Global Limited

Contents:

I. INTRODUCTION, METHODOLOGY & PRODUCT DEFINITIONS
   - Study Reliability and Reporting Limitations
   - Disclaimers
   - Data Interpretation & Reporting Level
   - Quantitative Techniques & Analytics
   - Product Definitions and Scope of Study

II. EXECUTIVE SUMMARY

1. INDUSTRY OVERVIEW
   - A Prelude
   - Current and Future Analysis
   - India: A Potential Laden Market
   - E-Discovery Services Garner Larger Pie
   - A Snapshot of Global LPO Industry
   - Law Firms Increasingly Adopt Outsourcing Models
   - LPO Industry Flourishes
   - Larger LPO Pure-Plays to Play a Decisive Role
   - Major Countries Involved in LPO
   - Market Drivers
   - Market Challenges
   - Instability of Host Nation Keeps Law Firms on Thin Ice
   - LPO Hubs to Face Tough Competition from Onshore Rural Outsourcing Zones
   - Competitive Scenario
   - Market Consolidation to Diminish Buyer Power
   - Significant Trends in the Global LPO Industry
   - Geographic Perspective
   - Leading Offshore Destinations
   - India
     - A Key Destination for Offshore Legal Services
     - European Firms Increasingly Opt for LPO
     - China Seeks to Attract LPO Work
     - LPO Services in Philippines to Witness Expansion
   - Mauritius Emerges as New LPO Destination
   - Mauritian Outsourcing Industry
   - Industry Perspective
   - Changes in the Law Industry Transform LPO
Legal Administrative and Secretarial Functions Gain Grip
Complex Processes Added to Paralegal Outsourcing
Integrated Technology Enabled Solutions Revolutionize Contract and Litigation Processes
LPO Industry Witnesses Rampant Consolidation Activity
Negative Sentiments of US Policymakers Expected to Hurt LPO Industry
Legal Process Outsourcing to Restructure Law Practices Globally
Onshore Legal Outsourcing Also Popular with Large Companies
Hybrid Outsourcing Model Gains Prominence

2. LEGAL PROCESS OUTSOURCING: AN OVERVIEW
Legal Process Outsourcing: An Introduction
Types of LPO Services
Legal Research
Legal Writing
Document Modeling
Others
Contract Review
Due Diligence
Electronic Discovery/e-Discovery
Legal Billing
Important Terms Related to Legal Process Outsourcing
Certified Computer Examiner
Encase Certified Examiner
European Union Directive on Data Protection
ISO 9001 Certification Achieved for Quality Management System
The Project Management Institute
SAS 70 Type II Report
US-European Safe Harbor Framework
Clearwell Gold Partner Certification
The Data Protection Act 1998
The eSourcing Capability Model for Service Providers
European Union Safe Harbor Guidelines
ISO/IEC 27001 Certification
Personal Information Protection and Electronic Documents Act (PIPEDA)
Six-Sigma
US-Switzerland Safe Harbor Framework
Diversity in LPO Services
Legal Processes Requiring Low Level Qualitative Skill
Legal Processes Requiring High Qualitative Expertise
Types of LPO Service Providers
Categorization by Terms of Service
Full KPO/BPO Service Providers
Full Spectrum LPO Service Providers
Legal Support Service Providers
Categorization by Structure of LPOs
Captive Centers
Third-Party Multi-Service Vendors
Third-Party LPOs
Advantages
Superior Quality Legal Support
Improved Efficiency
Employee Flexibility
Optimization of Expensive Resources
Leveraging Time Zone Differences
Limitations of Legal Process Outsourcing
Managing Workers Remotely
Hidden Costs
Communication Lag
Confidentiality Concerns
Differences in Culture
Ethical Implications Related to LPO
Legal Process Outsourcing Versus Insourcing
Pros and Cons of Insourcing
Pros and Cons of Outsourcing
Situations Suitable for Outsourcing
Finding Right Service Provider

3. RECENT INDUSTRY ACTIVITY
NewQuest Capital Partners Takes Over Integreon
Catalyst Forms Partnership with American Discovery
Suffolk Law Teams Up with Integreon
QuisLex Starts New York Document Review Center
RPX to Takeover Inventus Solutions
Merrill Divests Legal Solutions Business
Integreon Opens LPO in South Africa
American Discovery to Offer Managed Document Review Services to International Law Firms
Hudson Global Divests its Legal eDiscovery Business to DTI
Mphasis Teams Up with Mindcrest to Launch GRS Service

4. FOCUS ON SELECT GLOBAL PLAYERS
American Discovery (US)
Amstar Litigation Support (US)
Clutch Group (US)
Cobra Legal Solutions, LLC (US)
CPA Global Limited (UK)
Evalueserve, Ltd. (Switzerland)
HCL Technologies Limited (India)
Infosys BPO Ltd. (India)
Integreon, Inc. (US)
Lex Outsourcing (India)
Mindcrest, Inc. (US)
QuisLex (US)
SmithDehn India (India)
Thomson Reuters Corporation (US)
UnitedLex Corporation (US)
Wipro Limited (India)

5. GLOBAL MARKET PERSPECTIVE
Table 1: World Recent Past, Current and Future Analysis for Legal Process Outsourcing by Geographic Region
India, the Philippines and Rest of World Markets Independently Analyzed with Annual Revenue Figures in US$ Million for Years 2015 through 2022 (includes corresponding Graph/Chart)
Table 2: World Historic Review for Legal Process Outsourcing by Geographic Region
India, The Philippines and Rest of World Markets Independently Analyzed with Annual Revenue Figures in US$ Million for Years 2009 through 2014 (includes corresponding Graph/Chart)
Table 3: World 14-Year Perspective for Legal Process Outsourcing by Geographic Region
Percentage Breakdown of Dollar Revenues for India, The Philippines and Rest of World Markets for Years 2009, 2016 and 2022 (includes corresponding Graph/Chart)
Table 4: World Recent Past, Current and Future Analysis for Legal Process Outsourcing by Service Type
Litigation Support, Contract Drafting, E-Discovery, Patent Support, and Other LPO Services Markets Independently Analyzed with Annual Revenue Figures in US$ Million for Years 2015 through 2022 (includes corresponding Graph/Chart)
Table 5: World Historic Review for Legal Process Outsourcing by Service Type
Litigation Support, Contract Drafting, E-Discovery, Patent Support, and Other LPO Services Markets Independently Analyzed with Annual Revenue Figures in US$ Million for Years 2009 through 2014 (includes corresponding Graph/Chart)
Table 6: World 14-Year Perspective for Legal Process Outsourcing by Service Type
Percentage Breakdown of Dollar Revenues for Litigation Support, Contract Drafting, E-Discovery, Patent Support, and Other LPO Services Markets for Years 2009, 2016 and 2022 (includes corresponding Graph/Chart)

III. MARKET
1. INDIA
A. Market Analysis
India
The Top Destination for Global Legal Process Outsourcing
Key Markets Addressed
Services Offered by Indian LPO Firms
Indian LPO Industry
Most Suitable for Foreign Firms
Transformation in the Legal Services Market: A Retrospect
Structure of Indian LPO Industry
Classification Based on Type of Vendors
Classification Based on Value of Work
Classification Based on Source of Work
Growth Propelling Factors for Indian LPOs
Cost Benefits
Superior Quality
Productivity
Indian Government Policies
Notable Trends
High-end LPO Processes Gain Ground in India
Indian LPO Market Continues to Outpace China
On a Recruiting Spree
Indian LPOs Eye Japanese and South Korean Markets for New Business Prospects
Australian and European Markets Capture the Interest of India-based LPOs
India to Face Competition from Growing South African LPO Industry
LPO Sector Dispels Recession
Quality of Service and Data Confidentiality
Key Challenges Ahead
Strategic Corporate Development
Key Players
B. Market Analytics
Table 7: Indian Recent Past, Current and Future Analysis for Legal Process Outsourcing with Annual Revenue Figures in US$ Million for Years 2015 through 2022 (includes corresponding Graph/Chart)
Table 8: Indian Historic Review for Legal Process Outsourcing with Annual Revenue Figures in US$ Million for Years 2009 through 2014 (includes corresponding Graph/Chart)

2. PHILIPPINES
A. Market Analysis
Philippines: A Leading LPO Destination in Asia
B. Market Analytics
Table 9: The Philippines Recent Past, Current and Future Analysis for Legal Process Outsourcing with Annual Revenue Figures in US$ Million for Years 2015 through 2022 (includes corresponding Graph/Chart)
Table 10: The Philippines Historic Review for Legal Process Outsourcing with Annual Revenue Figures in US$ Million for Years 2009 through 2014 (includes corresponding Graph/Chart)

3. REST OF WORLD
A. Market Analysis
Current & Future Analysis
Overview of Select Markets
Australia and New Zealand Present Competitive LPO Locations
Chinese LPO Market Set to Boom over Short-Term
Legal Process Outsourcing in the US
Canadian LPO Industry
Europe: LPO to Eventually Find Way into Corporate World
Traditional Barriers
Overcoming Barriers
Outlook for LPO Services
LPO Yet to Gain Traction in Western Europe
Scotland Holds Immense Potential for LPO Services
Background of Scottish LPO Market
Legal Workforce
Brazil to Emerge as Popular Destination for LPO Services
South Africa Holds Bright Future in Legal Process Services Market
Skilled Resources
Clusters of LPS Activity
Opportunity for LPS Providers
LPO Market Continues to Post Sluggish Growth in Egypt
Strategic Corporate Developments

Key Players

B. Market Analytics

Table 11: Rest of World Recent Past, Current and Future Analysis for Legal Process Outsourcing with Annual Revenue Figures in US$ Million for Years 2015 through 2022 (includes corresponding Graph/Chart)

Table 12: Rest of World Historic Review for Legal Process Outsourcing with Annual Revenue Figures in US$ Million for Years 2009 through 2014 (includes corresponding Graph/Chart)

IV. COMPETITIVE LANDSCAPE

Total Companies Profiled: 56 (including Divisions/Subsidiaries 59)

The United States (21)

Europe (7)
- The United Kingdom (3)
- Rest of Europe (4)

Asia-Pacific (Excluding Japan) (30)

Latin America (1)

Ordering:  

Order Online - http://www.researchandmarkets.com/reports/2228041/

Order by Fax - using the form below

Order by Post - print the order form below and send to

Research and Markets,
Guinness Centre,
Taylors Lane,
Dublin 8,
Ireland.
Fax Order Form
To place an order via fax simply print this form, fill in the information below and fax the completed form to 646-607-1907 (from USA) or +353-1-481-1716 (from Rest of World). If you have any questions please visit http://www.researchandmarkets.com/contact/

Order Information
Please verify that the product information is correct and select the format(s) you require.

- **Product Name:** Legal Process Outsourcing (LPO) - Global Strategic Business Report
- **Web Address:** [http://www.researchandmarkets.com/reports/2228041/](http://www.researchandmarkets.com/reports/2228041/)
- **Office Code:** SC2GHW4K

Product Formats
Please select the product formats and quantity you require:

<table>
<thead>
<tr>
<th>Format</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic (PDF) - Single User</td>
<td>☐</td>
<td>USD 4500</td>
</tr>
<tr>
<td>Electronic (PDF) - 1 - 5 Users</td>
<td>☐</td>
<td>USD 6300</td>
</tr>
<tr>
<td>Electronic (PDF) - 1 - 10 Users</td>
<td>☐</td>
<td>USD 8550</td>
</tr>
<tr>
<td>Electronic (PDF) - 1 - 15 Users</td>
<td>☐</td>
<td>USD 10800</td>
</tr>
</tbody>
</table>

* The price quoted above is only valid for 30 days. Please submit your order within that time frame to avail of this price as all prices are subject to change.

Contact Information
Please enter all the information below in **BLOCK CAPITALS**

<table>
<thead>
<tr>
<th>Title:</th>
<th>Mr ☐</th>
<th>Mrs ☐</th>
<th>Dr ☐</th>
<th>Miss ☐</th>
<th>Ms ☐</th>
<th>Prof ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Name:</td>
<td>______________________</td>
<td>Last Name:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Email Address: *</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Job Title:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Organisation:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Address:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>City:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Postal / Zip Code:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Country:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone Number:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax Number:</td>
<td>______________________</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Please refrain from using free email accounts when ordering (e.g. Yahoo, Hotmail, AOL)
Payment Information

Please indicate the payment method you would like to use by selecting the appropriate box.

☐ Pay by credit card: You will receive an email with a link to a secure webpage to enter your credit card details.

☐ Pay by check: Please post the check, accompanied by this form, to:

Research and Markets,
Guinness Center,
Taylors Lane,
Dublin 8,
Ireland.

☐ Pay by wire transfer: Please transfer funds to:

- Account number: 833 130 83
- Sort code: 98-53-30
- Swift code: ULSBIE2D
- IBAN number: IE78ULSB98533083313083
- Bank Address: Ulster Bank,
  27-35 Main Street,
  Blackrock,
  Co. Dublin,
  Ireland.

If you have a Marketing Code please enter it below:

Marketing Code: ____________________________

Please note that by ordering from Research and Markets you are agreeing to our Terms and Conditions at http://www.researchandmarkets.com/info/terms.asp

Please fax this form to:
(646) 607-1907 or (646) 964-6609 - From USA
+353-1-481-1716 or +353-1-653-1571 - From Rest of World