Jossey-Bass Public Health

Description:

"The second edition of Putting Patients First showcases what Planetree facilities and the Planetree organization have learned about the commitments, conditions, practices, and policies that are needed to do more than give lip service to being 'patient-centered.' It should be read by every student, nurse, physician, administrator, trustee, policy maker, and lay person who is committed to creating healing environments, holding facilities accountable for their rhetoric, and truly reforming health care."

Diana J. Mason, PhD, RN, FAAN, editor in chief, American Journal of Nursing

"Putting Patients First may well revolutionize what you do and how you do it, and provide you far more satisfaction in your job."

Harvey Picker, founder, Picker Institute

"This book is a model of 'best practices' for self and systems."

Jean Watson, PhD, RN, Distinguished Professor of Nursing, Murchinson-Scoville Endowed Chair in Caring Science, University of Colorado Denver

"'Patient-centric' is not just a buzzword for this gang. They invented it and live it and extend it and reinvent it every day."

Tom Peters, co-author, In Search of Excellence

"Of all the dimensions on which health care needs to improve, the most important is 'patient-centeredness.' In this timely volume, some of the best minds in the field guide us to rethink the very definition of that term, and show us both the boldness and the promise of new forms, systems, and attitudes that can help us become what we ought to be: not hosts to our patients, but well-behaved, respectful guests in their lives."

Donald M. Berwick, MD, MPP, president and CEO, Institute for Healthcare Improvement

Contents:

Acknowledgments.
The Editors.
The Contributors.
Prologue (Angelica Thieriot)
INTRODUCTION: PATIENT–CENTERED CARE MOVES INTO THE MAINSTREAM (Susan B. Frampton).
PART ONE: ESSENTIAL ELEMENTS OF PATIENT–CENTERED CARE.
CHAPTER ONE: HUMAN INTERACTIONS AND RELATIONSHIP–CENTERED CARING (Jean Watson and Susan B. Frampton).
CHAPTER TWO: ACCESS TO INFORMATION: INFORMING AND EMPOWERING DIVERSE POPULATIONS (Candace Ford Gray and Michele A. Spatz).
CHAPTER THREE: HEALING PARTNERSHIPS: THE IMPORTANCE OF INVOLVING PATIENTS, FAMILIES, AND VOLUNTEERS (Alexandra Harrison, Gail MacKean, and Margaret Cullivan).
CHAPTER FOUR: NUTRITION: THE NURTURING AND HEALING ASPECTS OF FOOD (David L. Katz and F. Nicholas Jacobs).
CHAPTER FIVE: SPIRITUAL AND CULTURAL DIVERSITY: INNER RESOURCES FOR HEALING (Steven L. Jeffers and Dennis Kenny).
CHAPTER SIX: INTEGRATING COMPLEMENTARY AND ALTERNATIVE PRACTICES INTO CONVENTIONAL CARE (David L. Katz and Ather Ali).

CHAPTER SEVEN: EFFECTS OF VIEWING ART ON HEALTH OUTCOMES (Roger S. Ulrich).


PART TWO: CURRENT TRENDS IN PATIENT–CENTERED CARE.


CHAPTER TWELVE: ADAPTING PATIENT–CENTERED CARE TO DIVERSE HEALTH CARE SETTINGS (Heidi Gil, Wendy W. Peche, and Philip J. Wilner).

CHAPTER THIRTEEN: INTEGRATING QUALITY AND SAFETY WITH PATIENT–CENTERED CARE (Carrie Brady and James B. Conway).


CHAPTER FIFTEEN: BREAKING DOWN THE BARRIERS TO PATIENT–CENTERED CARE (Carrie Brady and Susan B. Frampton).

Epilogue (Linda K. Kenney).

Name Index.

Subject Index.

Ordering:
Order Online - http://www.researchandmarkets.com/reports/2241330/

Order by Fax - using the form below

Order by Post - print the order form below and send to

Research and Markets,
Guinness Centre,
Taylors Lane,
Dublin 8,
Ireland.
Fax Order Form
To place an order via fax simply print this form, fill in the information below and fax the completed form to 646-607-1907 (from USA) or +353-1-481-1716 (from Rest of World). If you have any questions please visit http://www.researchandmarkets.com/contact/

Order Information
Please verify that the product information is correct.

Web Address: http://www.researchandmarkets.com/reports/2241330/
Office Code: SCD2I3C7

Product Format
Please select the product format and quantity you require:

Quantity
Hard Copy (Hard Back): ☐ USD 96 + USD 29 Shipping/Handling

* Shipping/Handling is only charged once per order.

Contact Information
Please enter all the information below in BLOCK CAPITALS

Title: ☐ Mr ☐ Mrs ☐ Dr ☐ Miss ☐ Ms ☐ Prof ☐
First Name: ___________________________ Last Name: ___________________________
Email Address: * ___________________________
Job Title: ___________________________
Organisation: ___________________________
Address: ___________________________
City: ___________________________
Postal / Zip Code: ___________________________
Country: ___________________________
Phone Number: ___________________________
Fax Number: ___________________________

* Please refrain from using free email accounts when ordering (e.g. Yahoo, Hotmail, AOL)
Payment Information

Please indicate the payment method you would like to use by selecting the appropriate box.

☐ Pay by credit card: You will receive an email with a link to a secure webpage to enter your credit card details.

☐ Pay by check: Please post the check, accompanied by this form, to:
Research and Markets,
Guinness Center,
Taylors Lane,
Dublin 8,
Ireland.

☐ Pay by wire transfer: Please transfer funds to:
Account number 833 130 83
Sort code 98-53-30
Swift code ULSBIE2D
IBAN number IE78ULSB9853308313083
Bank Address Ulster Bank,
27-35 Main Street,
Blackrock,
Co. Dublin,
Ireland.

If you have a Marketing Code please enter it below:

Marketing Code: ______________________

Please note that by ordering from Research and Markets you are agreeing to our Terms and Conditions at http://www.researchandmarkets.com/info/terms.asp

Please fax this form to:
(646) 607-1907 or (646) 964-6609 - From USA
+353-1-481-1716 or +353-1-653-1571 - From Rest of World