A Local Outlook - Local Government ICT Forecast to 2016-2017

Description: This report summarizes the status of the UK Local Government ICT market in 2016-17, and anticipates developments over this five year period.

This overview of the market for ICT goods and services across the UK public sector is intended both for those currently working with public sector clients, and those considering this market for the first time.

Introduction and Landscape

This report provides detailed data and analysis on the UK local government ICT market, forecasting to 2016-17. It provides both tactical and strategic users insights into the usage of ICT across the local government sector.

Bringing together Kable's research, modeling and analysis expertise in order to develop uniquely detailed market data. Allowing companies to identify the market dynamics that account for the ICT market and which categories and segments will see growth in the coming years.

Key Features and Benefits

This report aims to provide an understanding of the size of the local government ICT market, suppliers anticipate change and support demand planning by outlining the key trends and investment priorities will impact future spend.

The geographic scope of this report includes all regions of the UK period from 2011-12 to 2016-17. The report focuses primarily on local authorities, but also covers local spend by fire and rescue services.

Key Market Issues

- Gain insight into the public sector local government ICT market in the UK.
- Gain knowledge on the developments in the UK local government ICT market over a five year period to 2016-17.
- Provides you forecasts for ICT spending across hardware, software, services, communications and staff, which include spending on ICT outsourcing and ICT elements of outsourced business processes.
- The ICT spending associated with ICT-intensive business process outsourcing is included in the forecasts.

Key Highlights

Kable expects that local government ICT expenditure will grow from £3.18bn in 2011 with a compound annual growth rate (CAGR) of just 0.7% for 2016-17. While this suggests flat growth, it masks significant changes at the product and services level.

The shift in the balance of expenditure from the hardware and communications categories to services will continue, with spending on the latter expected to grow from 1bn to £1.3bn by 2016. This will be driven by growth in three key areas: business process outsourcing, managed communications and software as a service (SaaS).

Contents:

1 Executive summary

2 Sources and Methodology
  2.1 Scope
  2.2 Methodology
3 Market context

4 ICT trends and priorities
4.1 Achieving savings in corporate ICT
4.2 Technology and new ways of working
4.3 Outsourcing

5 Current ICT expenditure

6 ICT expenditure forecast 2011
6.1 Overview
6.2 Hardware
6.3 Software
6.4 Services
6.5 Communications
6.6 ICT staff

List of Figures
Figure 1: Breakdown of survey responses by type of body
Figure 2: Spending Review 2010 - local government settlement
Figure 3: ICT priorities - cost reduction
Figure 4: Point when investment in SaaS and IaaS will increase substantially
Figure 5: ICT priorities - supporting organisational change
Figure 6: Point when investment to support BYOD will increase substantially
Figure 7: What is your organisation's plan for implementing a Public Services Network (PSN)?
Figure 8: Point when investment in PSN will increase substantially
Figure 9: In terms of the PSN, what in your opinion is the top benefit for adopting?
Figure 10: In terms of the PSN, what in your opinion is the top barrier to adopting?
Figure 11: ICT priorities - citizen relationship and services
Figure 12: Point when investment in social media applications will increase substantially
Figure 13: Local government ICT market by product categories, 2011-12
Figure 14: Local government ICT spend by type of body
Figure 15: UK local government ICT expenditure forecast by category, 2011-12 to 2016-17
Figure 16: UK local government ICT expenditure forecast by technology area, 2011-12 to 2016-17
Figure 17: UK local government hardware expenditure forecast, 2011-12 to 2016-17
Figure 18: UK local government software expenditure forecast, 2011-12 to 2016-17
Figure 19: UK local government services expenditure forecast, 2011-12 to 2016-17
Figure 20: Local government IT outsourcing forecast, 2011-12 to 2016-17
Figure 21: UK local government communications expenditure forecast, 2011-12 to 2016-17
Figure 22: UK local government ICT staff expenditure forecast, 2011-12 to 2016-17


Order by Fax - using the form below

Order by Post - print the order form below and send to

Research and Markets,
Guinness Centre,
Taylors Lane,
Dublin 8,
Ireland.
Fax Order Form
To place an order via fax simply print this form, fill in the information below and fax the completed form to 646-607-1907 (from USA) or +353-1-481-1716 (from Rest of World). If you have any questions please visit http://www.researchandmarkets.com/contact/

Order Information
Please verify that the product information is correct and select the format(s) you require.

<table>
<thead>
<tr>
<th>Product Name:</th>
<th>A Local Outlook - Local Government ICT Forecast to 2016-2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Address:</td>
<td><a href="http://www.researchandmarkets.com/reports/2411923/">http://www.researchandmarkets.com/reports/2411923/</a></td>
</tr>
<tr>
<td>Office Code:</td>
<td>SCBRJY9L</td>
</tr>
</tbody>
</table>

Product Formats
Please select the product formats and quantity you require:

<table>
<thead>
<tr>
<th>Product Format</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic (PDF) - Single User</td>
<td>USD 4720</td>
<td></td>
</tr>
<tr>
<td>Electronic (PDF) - Site License</td>
<td>USD 9440</td>
<td></td>
</tr>
<tr>
<td>Electronic (PDF) - Enterprisewide</td>
<td>USD 14160</td>
<td></td>
</tr>
</tbody>
</table>

Contact Information
Please enter all the information below in BLOCK CAPITALS

Title: Mr ☐ Mrs ☐ Dr ☐ Miss ☐ Ms ☐ Prof ☐
First Name: ____________________________ Last Name: ____________________________
Email Address: * ____________________________
Job Title: ____________________________
Organisation: ____________________________
Address: ____________________________
City: ____________________________
Postal / Zip Code: ____________________________
Country: ____________________________
Phone Number: ____________________________
Fax Number: ____________________________

* Please refrain from using free email accounts when ordering (e.g. Yahoo, Hotmail, AOL)
Payment Information

Please indicate the payment method you would like to use by selecting the appropriate box.

☐ Pay by credit card: You will receive an email with a link to a secure webpage to enter your credit card details.

☐ Pay by check: Please post the check, accompanied by this form, to:
Research and Markets,
Guinness Center,
Taylors Lane,
Dublin 8,
Ireland.

☐ Pay by wire transfer: Please transfer funds to:
Account number 833 130 83
Sort code 98-53-30
Swift code ULSBIE2D
IBAN number IE78ULSB98533083313083
Bank Address Ulster Bank,
27-35 Main Street,
Blackrock,
Co. Dublin,
Ireland.

If you have a Marketing Code please enter it below:

Marketing Code: __________________________

Please note that by ordering from Research and Markets you are agreeing to our Terms and Conditions at http://www.researchandmarkets.com/info/terms.asp

Please fax this form to:
(646) 607-1907 or (646) 964-6609 - From USA
+353-1-481-1716 or +353-1-653-1571 - From Rest of World