Problem Solving and Decision Making

Description:
Learn about management and leadership, problem-solving and decision-making techniques.

Problem Solving - Once you complete this module you will be able to define problem solving, identify the four absolutes of quality, identify which problems matter most, explore techniques for selecting problems, understand organization, and how to work together to solve problems as well as recognize how teamwork can help in problem solving.

Problem Solving - The Five Steps - This module will teach us how to recognize workplace problems, learn how to define a problem situation, explore the quick fix or temporary fix solution, identify what corrective action is and how to accomplish it and explore how to evaluate problem solving efforts and follow up.

Work Process Basics - This course will analyze work as a process by identifying the requirements necessary to produce quality work, defining the process flow and scope, looking at inputs and outputs, evaluating requirements to keep quality number one, investigating skills and other necessities to ensure customer requirements are met.

Individual Leadership Power - This course is designed to help you unleash your leadership potential. Many people that you know are effective leaders. They have tapped into their inner reserves to take a stand, achieve a goal, or motivate others.

Developing a Strong Leadership Team - After going through this course and using the tools provided, you will have a practical working knowledge of how to build a strong working relationship, create and maintain as shared vision, and set up clear procedures.

Team Problem Solving - Once completing this course and using the tools provided you will have a practical working knowledge of how to promote collaboration, how to follow a standard process and confirm a solution.

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