Global Healthcare BPO Market 2015-2019

Description:
About Healthcare BPO
BPO is a segment of outsourcing, which consists of subcontracting the business processes of an organization to a third-party vendor that has the expertise in the required domains. It helps clients to increase their operational efficiency, concentrate on their core competencies, reduce time-to-market, obtain access to fresh talent and experience along with the latest technologies, and build an organization with an economical cost structure in the long run. The healthcare space has been witnessing the adoption of BPO services due to proven benefits, such as cost reduction, improved patient care services, and staff efficiency.

The analysts forecast the Global Healthcare BPO Market that comprises F&A BPO, HR BPO and CRM BPO to grow at a CAGR of 5.32 percent over the period 2014-2019.

Covered in this Report
This report gives an overview of the Global Healthcare BPO market and includes the market segments namely: F&A, HR and CRM. The report also includes the market segmentation by Geography based on the three key regions: the Americas, and the APAC and EMEA regions.

The report, the Global Healthcare BPO Market 2015-2019, has been prepared based on an in-depth market analysis, with inputs from industry experts. The report covers the Global Healthcare BPO Market landscape and its growth prospects in the coming years. The report also includes profile of key vendors operating in this market.

Key Regions
- Americas
- APAC
- EMEA

Key Vendors
- Accenture
- Cognizant
- Genpact
- IBM
- TCS
- Wipro
- Xerox

Other Prominent Vendors
- 3i infotech
- Acclaris
- Accretive Health
- ACS
- Acura
- Aditya Birla Minacs
- Aegis
- Allscripts Healthcare Solutions
- Allsec Technologies
- Aon
- Capgemini
- CGI
- Convergys
- CSC
- Dell
- Dynamic Healthcare Systems
- EXL
- Firstsource
- HCL Technologies
- Hexaware
- Hinduja Global Solutions
- HP
- Igate
- IMS Health
- Infosys
- iProjects
- McKesson
- Medusind Solutions
- Minacs
- Mphasis
- NCO Financial Systems
- Promantra
- Serco Global Services
- Siemens Healthcare
- Sourcehov
- SUN Knowledge
- Sutherland Global
- Tech Mahindra
- Teleperformance
- Teletech
- ThinkHealth Services
- TMG Health
- WNS

Market Drivers
- Increasing Need for Cost-effective Operations
- For a full, detailed list, view our report

Market Challenges
- Issues Pertaining to Data Security
- For a full, detailed list, view our report

Market Trends
- Emergence of Cloud-based BPO in Healthcare
- For a full, detailed list, view our report

Key Questions Answered in this Report
- What will the market size be in 2019 and what will the growth rate be?
- What are the key Market Trends?
- What is driving this market?
- What are the Challenges to market growth?
- Who are the key vendors in this market space?
- What are the market opportunities and threats faced by the key vendors?
- What are the strengths and weaknesses of the key vendors?

Contents:
01. Executive Summary
02. List of Abbreviations
03. Scope of the Report
03.1 Market Overview
03.2 Product Offerings
04. Market Research Methodology
04.1 Market Research Process
04.2 Research Methodology
05. Introduction
06. Market Landscape
06.1 Market Overview
06.1.1 Overview of Healthcare BPO
06.1.2 CRM BPO
06.1.3 HR BPO
06.1.4 F&A BPO
06.2 Overview of Global Healthcare IT Market
06.3 Global Healthcare BPO Market
17.4.3 Business Segmentation
17.4.4 Revenue Segmentation by Business Segment
17.4.5 Revenue Segmentation by Business Operation
17.4.6 Revenue Comparison of Business Segments 2012 and 2013
17.4.7 Revenue Segmentation by Geography
17.4.8 Business Strategy
17.4.9 Key Developments
17.4.10 SWOT Analysis
17.5 TCS
17.5.1 Key Facts
17.5.2 Business Overview
17.5.3 Revenue by Business Segmentation 2013
17.5.4 Revenue by Business Segmentation 2012 and 2013
17.5.5 Revenue by Geographical Segmentation 2013
17.5.6 Business Strategy
17.5.7 Recent Developments
17.5.8 SWOT Analysis
17.6 Wipro
17.6.1 Key Facts
17.6.2 Business Overview
17.6.3 Revenue by Business Segmentation 2014
17.6.4 Revenue by Business Segmentation 2013 and 2014
17.6.5 Revenue by Geographical Segmentation 2014
17.6.6 Business Strategy
17.6.7 Recent Developments
17.6.8 SWOT Analysis
17.7 Xerox
17.7.1 Key Facts
17.7.2 Business Overview
17.7.3 Business Segmentation by Revenue 2013
17.7.4 Business Segmentation by Revenue 2012 and 2013
17.7.5 Geographical Segmentation by Revenue 2013
17.7.6 Business Strategy
17.7.7 Recent Developments
17.7.8 SWOT Analysis
18. Other Reports in this Series

List of Exhibits:
Exhibit 1: Market Research Methodology
Exhibit 2: Overview of Global Healthcare BPO Market
Exhibit 4: Market Segmentation by Services in 2014
Exhibit 5: Market Segmentation by Services in 2014-2019
Exhibit 6: Global CRM BPO Market in Healthcare Sector 2014-2019 (US$ billion)
Exhibit 7: Global HR BPO Market in Healthcare Sector 2014-2019 (US$ billion)
Exhibit 8: Global F&A BPO Market in Healthcare Sector 2014-2019 (US$ billion)
Exhibit 9: Market Segmentation by Geography in 2014
Exhibit 10: Accenture: Business Segmentation by Revenue 2013
Exhibit 11: Accenture: Business Segmentation by Revenue 2012 and 2013 (US$ million)
Exhibit 12: Accenture: Geographical Segmentation by Revenue 2013
Exhibit 13: Cognizant: Business Segmentation by Revenue 2013
Exhibit 14: Cognizant: Business Segmentation by Revenue 2012 and 2013 (US$ million)
Exhibit 15: Cognizant: Geographical Segmentation by Revenue 2013
Exhibit 16: Services Segmentation of Genpact by Revenue 2013
Exhibit 17: Services Segmentation of Genpact by Revenue 2012 and 2013 (US$ million)
Exhibit 18: Geographical Segmentation of Genpact by Revenue 2013
Exhibit 19: IBM: Business Segmentation
Exhibit 20: IBM: Revenue Segmentation by Business 2013
Exhibit 21: IBM: Revenue Segmentation 2013
Exhibit 22: IBM: Revenue Comparison of Business Segments 2012 and 2013 (US$ million)
Exhibit 23: IBM: Revenue Segmentation by Geography 2013
Exhibit 24: Market in Saudi Arabia: Revenue by Business Segmentation 2013
Exhibit 26: Market in Saudi Arabia: Revenue by Geographical Segmentation 2013
Exhibit 27: Wipro: Revenue by Business Segmentation 2014
Exhibit 28: Wipro: Revenue by Business Segmentation 2013 and 2014 (US$ billion)
Exhibit 29: Wipro: Revenue by Geographical Segmentation 2014
Exhibit 30: Xerox: Business Segmentation by Revenue 2013
Exhibit 31: Xerox: Business Segmentation by Revenue 2012 and 2013 (US$ billion)
Exhibit 32: Xerox: Geographical Segmentation by Revenue 2013

Ordering:

Order Online - http://www.researchandmarkets.com/reports/3150268/

Order by Fax - using the form below

Order by Post - print the order form below and send to

Research and Markets,
Guinness Centre,
Taylors Lane,
Dublin 8,
Ireland.
Fax Order Form
To place an order via fax simply print this form, fill in the information below and fax the completed form to 646-607-1907 (from USA) or +353-1-481-1716 (from Rest of World). If you have any questions please visit
http://www.researchandmarkets.com/contact/

Order Information
Please verify that the product information is correct and select the format(s) you require.

Product Name: Global Healthcare BPO Market 2015-2019
Web Address: http://www.researchandmarkets.com/reports/3150268/
Office Code: SCH3BC3S

Product Formats
Please select the product formats and quantity you require:

<table>
<thead>
<tr>
<th>Format</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic (PDF) - Single User</td>
<td>✔️</td>
<td>USD 3000</td>
</tr>
<tr>
<td>Electronic (PDF) - 1 - 5 Users</td>
<td>✔️</td>
<td>USD 3500</td>
</tr>
<tr>
<td>Electronic (PDF) - Site License</td>
<td>✔️</td>
<td>USD 4500</td>
</tr>
<tr>
<td>Electronic (PDF) - Enterprisewide</td>
<td>✔️</td>
<td>USD 10000</td>
</tr>
</tbody>
</table>

Contact Information
Please enter all the information below in BLOCK CAPITALS

Title: [ ] Mr [ ] Mrs [ ] Dr [ ] Miss [ ] Ms [ ] Prof
First Name: __________________________ Last Name: __________________________
Email Address: * __________________________
Job Title: __________________________
Organisation: __________________________
Address: __________________________
City: __________________________
Postal / Zip Code: __________________________
Country: __________________________
Phone Number: __________________________
Fax Number: __________________________

* Please refrain from using free email accounts when ordering (e.g. Yahoo, Hotmail, AOL)
Payment Information

Please indicate the payment method you would like to use by selecting the appropriate box.

☐ Pay by credit card: You will receive an email with a link to a secure webpage to enter your credit card details.

☐ Pay by check: Please post the check, accompanied by this form, to:
Research and Markets,
Guinness Center,
Taylors Lane,
Dublin 8,
Ireland.

☐ Pay by wire transfer: Please transfer funds to:
Account number 833 130 83
Sort code 98-53-30
Swift code ULSBIE2D
IBAN number IE78ULSB98533083313083
Bank Address Ulster Bank,
27-35 Main Street,
Blackrock,
Co. Dublin,
Ireland.

If you have a Marketing Code please enter it below:

Marketing Code: ______________________

Please note that by ordering from Research and Markets you are agreeing to our Terms and Conditions at http://www.researchandmarkets.com/info/terms.asp

Please fax this form to:
(646) 607-1907 or (646) 964-6609 - From USA
+353-1-481-1716 or +353-1-653-1571 - From Rest of World