Warranty Management System Market by Types (Claim & Transaction Management, Warranty Analytics, Billing & Administration Management, Warranty Tracking) by Deployment (On Premise, Cloud), by Verticals, by Regions - Global Forecast to 2020

Description: Warranty management system redefines the contract and warranty management processes by providing integrated software to automate and standardize the warranty allied processes. The report aims at estimating the market size and future growth potential of the market across different segments such as software, service, deployment type, vertical, region. The base year considered for the study is 2014 and the forecast period is from 2015 to 2020. With the rise in claims cost and strained supplier-OEM relationship, the market is expected to play a key role in fuelling the growth of the market during the forecast period.

The research methodology used to estimate and forecast the warranty management system market begins with capturing data on key vendor revenues through secondary research. The vendor offerings are also taken into consideration to determine the market segmentation. The bottom-up procedure was employed to arrive at the overall market size of the global market from the revenue of the key players in the market. After arriving at the overall market size, the total market was split into several segments and sub-segments which are then verified through primary research by conducting extensive interviews with key people such as CEOs, VPs, Directors, and executives. This data triangulation and market breakdown procedures were employed to complete the overall market engineering process and arrive at the exact statistics for all segments and sub-segments.


Target audience
- System Design and Development Vendors
- System Integrators Service Providers
- Consultants/Consultancies/Advisory Firms
- Training and Education Service Providers
- Support and Maintenance Service Providers
- Warranty and Insurance Management Firms
- Original Equipment Manufacturer (OEM)

Scope of the Report
The research report segments the warranty management system market to following submarkets:

By Software:
- Claim Management
- Service Contract
- Contract Management
- Warranty and Contract Tracking
- Warranty Transaction Management
- Warranty Intelligence
- Warranty Analytics
- Interactive Dashboards and Reporting
- Administration Management
- Campaign And Product Registration
- Billing Management
- Customer Experience
By Service:
- Professional Service
- Deployment & System Integration Service
- Customization Service

By Deployment type:
- On-Demand
- On-Premise

By Vertical:
- Manufacturing
- Automotive
- Healthcare
- Supply Chain & Logistics
- Food & Beverages
- Others

By Region:
- North America
- Europe
- Asia-Pacific
- Middle East and Africa
- Latin America

Contents:
1 Introduction
  1.1 Objectives of the Report
  1.2 Market Definition
  1.3 Market Scope
    1.3.1 Markets Covered
    1.3.2 Years Considered in the Report
  1.4 Currency and Pricing
  1.5 Limitations
  1.6 Stakeholders

2 Research Methodology
  2.1 Research Data
    2.1.1 Secondary Data
      2.1.1.1 Key Data From Secondary Sources
    2.1.2 Primary Data
      2.1.2.1 Key Data From Primary Sources
    2.1.3 Key Industry Insights
      2.1.3.1 Breakdown of Primaries
  2.2 Market Size Estimation
    2.2.1 Bottom-Up Approach
    2.2.2 Top-Down Approach
  2.3 Market Breakdown and Data Triangulation
  2.4 Research Assumptions and Limitations
    2.4.1 Assumptions
    2.4.2 Limitations

3 Executive Summary

4 Warranty Management System Market: Premium Insight
  4.1 Attractive Market Opportunities in the WMS Market
  4.2 WMS Market, Geographic Analysis
  4.3 WMS Market Lifecycle Analysis (2015)
  4.4 WMS Software Market Snapshot
4.5 WMS Service Market Snapshot
4.6 WMS Deployment Market Snapshot
4.7 WMS Vertical Market Snapshot

5 Warranty Management System Market: Overview
5.1 Introduction
5.2 Market Segmentation
  5.2.1 By Software
  5.2.2 By Service
  5.2.3 By Deployment
  5.2.4 By Vertical
  5.2.5 By Region
5.3 Market Dynamics
  5.3.1 Drivers
    5.3.1.1 Increasing Competition in Automotive and Manufacturing Industries
    5.3.1.2 Rising Need of Automation
    5.3.1.3 Rising Warranty Expenditure
  5.3.2 Restraints
    5.3.2.1 Lack of Qualified and Skilled Workforce
    5.3.2.2 Lack of Awareness Among End-Users
  5.3.3 Opportunities
    5.3.3.1 Accelerating Manufacturing Sector in Apac
    5.3.3.2 Need of Cross-Platform Solution
    5.3.3.3 Evolving Warranty Intelligence Players
  5.3.4 Challenges
    5.3.4.1 Technology Integration
    5.3.4.2 Inconsistent Business Semantics
5.4 Warranty Management Framework

6 Warranty Management System Market: Industry Trends
6.1 Introduction
6.2 Value Chain Analysis
6.3 Strategic Benchmarking
6.4 Porter’s Five Forces Analysis
  6.4.1 Threat of NewEntrants
  6.4.2 Threat of Substitutes
  6.4.3 Bargaining Power of Suppliers
  6.4.4 Bargaining Power of Buyers
  6.4.5 Intensity of Rivalry
6.5 Pain Point Analysis
  6.5.1 Identifying the Cause of Product Failure
  6.5.2 Struggle in Recovering the Liability Cost From Supplier
  6.5.3 Repair Management
  6.5.4 Lengthy Claim Process Methodology
  6.5.5 Lack of Technology Deployment and Integration

7 Warranty Management System Market Analysis, By Software
7.1 Introduction
7.2 Claim Management
7.3 Service Contract
  7.3.1 Contract Management
  7.3.2 Warranty and Contract Tracking
  7.3.3 Warranty Transaction Management
7.4 Warranty Intelligence
  7.4.1 Warranty Analytics
  7.4.2 Interactive Dashboards and Reporting
7.5 Administration Management
  7.5.1 Campaign and Product Registration
  7.5.2 Billing Management
  7.5.3 Customer Experience

8 Warranty Management System Market Analysis, By Service
8.1 Introduction
8.2 Professional Service
8.3 Deployment and System Integration Services
8.4 Customization Service

9 Warranty Management System Market Analysis, By Deployment
  9.1 Introduction
  9.2 On-Premise
  9.3 On-Demand

10 Warranty Management System Market Analysis, By Vertical
  10.1 Introduction
  10.2 Manufacturing
  10.3 Automotive
  10.4 Healthcare
  10.5 Supply Chain and Logistics
  10.6 Food and Beverages
  10.7 Others

11 Geographic Analysis
  11.1 Introduction
  11.2 North America
  11.3 Europe
  11.4 Asia-Pacific
  11.5 Latin America
  11.6 Middle-East and Africa

12 Competitive Landscape
  12.1 Overview
  12.2 Competitive Situation and Trends
  12.3 Business Expansions
  12.4 New Product Developments
  12.5 Mergers and Acquisitions
  12.6 Partnerships, Agreements, Joint Ventures, and Collaborations
  12.7 Venture Funding

13 Company Profiles
  (Overview, Products & Services, Strategies & Insights, Developments and MnM View)*
  13.1 International Business Machines (IBM) Corporation
  13.2 Oracle Corporation
  13.3 Pegasystems Inc.
  13.4 PTC Inc.
  13.5 SAP SE
  13.6 Astea International, Inc.
  13.7 Industrial and Financial Systems (IFS) AB
  13.8 Infosys Limited
  13.9 Tavant Technologies, Inc.
  13.10 Tech Mahindra Limited
  13.11 Wipro Limited

*Details on Overview, Products & Services, Strategies & Insights, Developments and MnM View Might Not Be Captured in Case of Unlisted Companies.

14 Appendix
  14.1 Discussion Guide
  14.2 Introducing RT : Real-Time Market Intelligence
  14.3 Available Customizations
  14.4 Related Reports

List of Tables

Table 1 Warranty Management System Market Size and Growth Rate, 2013 - 2020 (USD Million, Y-O-Y %)
Table 2 Drivers: Impact Analysis
Table 3 Restraints: Impact Analysis
Table 4 Opportunities: Impact Analysis  
Table 5 Challenges: Impact Analysis  
Table 6 Warranty Management System Market Size, By Software, 2013-2020 (USD Million)  
Table 7 WMS : Software Market Size By Region, 2013 - 2020 (USD Million)  
Table 8 Claim Management Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 9 Service Contract Market : Market Size, By Type, 2013 - 2020 (USD Million)  
Table 10 Service Contract Market : Market Size, By Regions, 2013 - 2020 (USD Million)  
Table 11 Contract Management Market: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 12 Warranty and Contract Tracking Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 13 Warranty Transaction Management Market: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 14 Warranty Intelligence Market : Market Size, By Type, 2013 - 2020 (USD Million)  
Table 15 Warranty Intelligence Market : Market Size, By Regions, 2013 - 2020 (USD Million)  
Table 16 Warranty Analytics Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 17 Interactive Dashboards and Reporting Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 18 Administration Management Market : Market Size, By Types, 2013 - 2020 (USD Million)  
Table 19 Administration Management Market : Market Size, By Regions, 2013 - 2020 (USD Million)  
Table 20 Campaign and Product Registration Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 21 Billing Management Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 22 Customer Experience Market : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 23 Warranty Management System Market Size, By Services, 2013-2020 (USD Million)  
Table 24 Professional Service : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 25 Deployment and System Integration Service : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 26 Customization Services : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 27 Market Size, By Deployment, 2013 - 2020 (USD Million)  
Table 28 On-Premise Deployment : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 29 On-Demand Deployment : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 30 Market Size, By Vertical, 2013 - 2020 (USD Million)  
Table 31 Manufacturing: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 32 Automotive: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 33 Automotive: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 34 Supply Chain and Logistics: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 35 Food and Beverages: Market Size, By Region, 2013 - 2020 (USD Million)  
Table 36 Others : Market Size, By Region, 2013 - 2020 (USD Million)  
Table 37 Warranty Management System Market Size, By Region, 2013 - 2020 (USD Million)  
Table 38 North America: Market Size, By Type, 2013 - 2020 (USD Million)  
Table 39 North America: Warranty Management Solution Software Market Size, By Type, 2013 - 2020 (USD Million)  
Table 40 North America: Service Contract Market Size, By Type, 2013 - 2020 (USD Million)  
Table 41 North America: Warranty Intelligence Market Size, By Type, 2013 - 2020 (USD Million)  
Table 42 North America: Administration Management Market Size, By Type, 2013 - 2020 (USD Million)  
Table 43 North America: Warranty Management Solution Service Market Size, By Type, 2013 - 2020 (USD Million)  
Table 44 North America: Warranty Management Solution Deployment Market Size, By Type, 2013 - 2020 (USD Million)  
Table 45 North America: Warranty Management Solution Vertical Market Size, By Type, 2015 - 2020 (USD Million)  
Table 46 Europe: Warranty Management System Market Size, By Type, 2013 - 2020 (USD Million)  
Table 47 Europe: Software Market Size, By Type, 2013 - 2020 (USD Million)  
Table 48 Europe: Service Contract Market Size, By Type, 2013 - 2020 (USD Million)  
Table 49 Europe: Warranty Intelligence Market Size, By Type, 2013 - 2020 (USD Million)  
Table 50 Europe: Administration Management Market Size, By Type, 2013 - 2020 (USD Million)  
Table 51 Europe: Service Market Size, By Type, 2013 - 2020 (USD Million)  
Table 52 Europe: Deployment Market Size, By Type, 2013 - 2020 (USD Million)  
Table 53 Europe: Vertical Market Size, By Type, 2013 - 2020 (USD Million)  
Table 54 Asia-Pacific : Warranty Management System Market Size, By Type, 2013 - 2020 (USD Million)  
Table 55 Asia-Pacific : Software Market Size, By Type, 2013 - 2020 (USD Million)  
Table 56 Asia-Pacific : Service Contract Market Size, By Type, 2013 - 2020 (USD Million)  
Table 57 Asia-Pacific : Warranty Intelligence Market Size, By Type, 2013 - 2020 (USD Million)  
Table 58 Asia-Pacific: Administration Management Market Size, By Type, 2013 - 2020 (USD Million)  
Table 59 Asia-Pacific: WMS Service Market Size, By Type, 2013 - 2020 (USD Million)  
Table 60 Asia-Pacific : Market Size, Deployment 2013 - 2020 (USD Million)  
Table 61 Asia-Pacific : Vertical Market Size, By Type, 2013 - 2020 (USD Million)  
Table 62 Latin America: Market Size, By Type, 2013 - 2020 (USD Million)
Table 63 Latin America: WMS Software Market Size, By Type, 2013 - 2020 (USD Million)
Table 64 Latin America: Service Contract Software Market Size, By Type, 2013 - 2020 (USD Million)
Table 65 Latin America: Warranty Intelligence Market Size, By Type, 2013 - 2020 (USD Million)
Table 66 Latin America: Administration Management Market Size, By Type, 2013 - 2020 (USD Million)
Table 67 Latin America: Service Market Size, By Type, 2013 - 2020 (USD Million)
Table 68 Latin America: Market Size, By Deployment, 2013 - 2020 (USD Million)
Table 69 Latin America: WMS Vertical Market Size, By Type, 2013 - 2020 (USD Million)
Table 70 Middle-East and Africa: Market Size, By Type, 2013 - 2020 (USD Million)
Table 71 Middle-East and Africa: WMS Software Market Size, By Type, 2013 - 2020 (USD Million)
Table 72 Middle-East and Africa: Service Contract Market Size, By Type, 2013 - 2020 (USD Million)
Table 73 Middle-East and Africa: Warranty Intelligence Market Size, By Type, 2013 - 2020 (USD Million)
Table 74 Middle-East and Africa: Administration Management Market Size, By Type, 2013 - 2020 (USD Million)
Table 75 Middle-East and Africa: Warranty Management Solution Service Market Size, By Type, 2013 - 2020 (USD Million)
Table 76 Middle-East and Africa: Warranty Management Solution Deployment Market Size, By Type, 2013 - 2020 (USD Million)
Table 77 Middle-East and Africa: Warranty Management Solution Vertical Market Size, By Type, 2013 - 2020 (USD Million)
Table 78 Business Expansions, 2014 - 2015
Table 79 New Product Launches, 2013 - 2015
Table 80 Mergers and Acquisitions, 2014 - 2015
Table 81 Partnerships, Agreements, Joint Ventures, and Collaborations, 2014 - 2015
Table 82 Venture Funding, 2012 - 2015

List of Figures

Figure 1 Warranty Management System Market: Research Design
Figure 2 Research Methodology
Figure 3 Market Size Estimation Methodology: Bottom-Up Approach
Figure 4 Market Size Estimation Methodology: Top-Down Approach
Figure 5 Market Breakdown and Data Triangulation
Figure 6 Warranty Management System Market Size and Growth Rate, 2015 - 2020 (USD Million, Y-O-Y %)
Figure 7 North America Holds the Largest Market Share for 2015
Figure 8 Top Four Segments of the Market
Figure 9 Growing Inclination Toward Achieving Business Process Integrity Efficiency is Driving the Market Growth
Figure 10 Asia-Pacific is Growing With the Highest CAGR During the Forecast Period
Figure 11 Warranty Management System Regional Lifecycle: Asia-Pacific is Expected to Exhibit Growth Potential During the Forecast Period
Figure 12 Service Warranty Segment Holds the Largest Market Share in 2015
Figure 13 Professional Service is the Most Adopted Service in the Market
Figure 14 On-Premise Deployment Market is Leading the Market in 2015
Figure 15 Manufacturing Market is Expected to Lead the Market From 2015 to 2020
Figure 16 Warranty Management System Market Segmentation: By Software
Figure 17 Market Segmentation By Service
Figure 18 Market Segmentation By Deployment
Figure 19 Market Segmentation By Vertical
Figure 20 Market Segmentation By Region
Figure 21 Market Drivers, Restraints, Opportunities, and Challenges
Figure 22 Management Framework Model
Figure 23 Value Chain Analysis
Figure 24 Organic and Inorganic Developments in Market During the Forecast Period
Figure 25 Porter’S Five Forces Analysis
Figure 26 Service Contact is Leading the Overall Market in Terms of Market Size During the Forecast Period
Figure 27 Majority of the Market is Dominated By Professional Services During the Forecast Period
Figure 28 On-Demand Deployment is Expected to Grow at the Highest Growth Rate During the Forecast Period
Figure 29 Manufacturing Vertical Dominates the Market During the Forecast Period
Figure 30 Asia-Pacific is Growing With the Highest CAGR During the Forecast Period
Figure 31 Companies Adopted Business Expansion Growth Strategy From 2013-2015
Figure 32 Market Evaluation Framework
Figure 33 Battle for Market Share: Venture Funding is the Key Strategy Adopted By Companies in the Market 2013-2015
Figure 34 IBM Corporation: Company Snapshot
Figure 35 IBM Corporation: SWOT Analysis
Figure 36 Oracle Corporation: Company Snapshot
Figure 37 Oracle Corporation: SWOT Analysis
Figure 38 Pegasystems Inc.: Company Snapshot
Figure 39 Pegasystems Inc.: SWOT Analysis
Figure 40 PTC Inc.: Company Snapshot
Figure 41 PTC Inc.: SWOT Analysis
Figure 42 SAP SE: Company Snapshot
Figure 43 SAP SE: SWOT Analysis
Figure 44 Asta International Inc.: Company Snapshot
Figure 45 Asta International Inc.: SWOT Analysis
Figure 46 IFS AB: Company Snapshot
Figure 47 Infosys Limited: Company Snapshot
Figure 48 Tech Mahindra Limited: Company Snapshot
Figure 49 Wipro Limited: Company Snapshot

Ordering:

Order Online - http://www.researchandmarkets.com/reports/3493957/

Order by Fax - using the form below

Order by Post - print the order form below and send to

Research and Markets,
Guinness Centre,
Taylors Lane,
Dublin 8,
Ireland.
Fax Order Form
To place an order via fax simply print this form, fill in the information below and fax the completed form to 646-607-1907 (from USA) or +353-1-481-1716 (from Rest of World). If you have any questions please visit http://www.researchandmarkets.com/contact/ 

Order Information
Please verify that the product information is correct and select the format(s) you require.

Product Name: Warranty Management System Market by Types (Claim & Transaction Management, Warranty Analytics, Billing & Administration Management, Warranty Tracking) by Deployment (On Premise, Cloud), by Verticals, by Regions - Global Forecast to 2020

Web Address: http://www.researchandmarkets.com/reports/3493957/
Office Code: SCBR2SWL

Product Formats
Please select the product formats and quantity you require:

<table>
<thead>
<tr>
<th>Format</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic (PDF) - Single User</td>
<td>□ USD 5650</td>
</tr>
<tr>
<td>Electronic (PDF) - 1 - 5 Users</td>
<td>□ USD 6650</td>
</tr>
<tr>
<td>Electronic (PDF) - Site License</td>
<td>□ USD 8150</td>
</tr>
<tr>
<td>Electronic (PDF) - Enterprisewide</td>
<td>□ USD 10000</td>
</tr>
</tbody>
</table>

Contact Information
Please enter all the information below in BLOCK CAPITALS

Title: [ ] Mr [ ] Mrs [ ] Dr [ ] Miss [ ] Ms [ ] Prof
First Name: ____________________________    Last Name: ____________________________
Email Address: * ____________________________
Job Title: ____________________________
Organisation: ____________________________
Address: ____________________________
City: ____________________________
Postal / Zip Code: ____________________________
Country: ____________________________
Phone Number: ____________________________
Fax Number: ____________________________

* Please refrain from using free email accounts when ordering (e.g. Yahoo, Hotmail, AOL)
Payment Information
Please indicate the payment method you would like to use by selecting the appropriate box.

☐ Pay by credit card: You will receive an email with a link to a secure webpage to enter your credit card details.

☐ Pay by check: Please post the check, accompanied by this form, to:
Research and Markets,
Guinness Center,
Taylors Lane,
Dublin 8,
Ireland.

☐ Pay by wire transfer: Please transfer funds to:
Account number 833 130 83
Sort code 98-53-30
Swift code ULSBIE2D
IBAN number IE78ULSB98533083313083
Bank Address Ulster Bank,
27-35 Main Street,
Blackrock,
Co. Dublin,
Ireland.

If you have a Marketing Code please enter it below:
Marketing Code: ____________________________

Please note that by ordering from Research and Markets you are agreeing to our Terms and Conditions at http://www.researchandmarkets.com/info/terms.asp

Please fax this form to:
(646) 607-1907 or (646) 964-6609 - From USA
+353-1-481-1716 or +353-1-653-1571 - From Rest of World