Enhancing your CAPA Program by Developing a Learning Organization

Description: This Webinar provides tools needed to sell a meaningful CAPA program up to Management, by discussing how CAPA can be used as a tool to yield business results. This well-researched webinar references classic business literature, written by famous business minds, such as Peter Drucker and Peter Senge, to describe how a CAPA program appeals to the needs of Knowledge Workers in a Learning Organization, CAPA therefore becomes a business tool to un-learn behaviors that are thwarting progress in the organization, and becomes a tool for sustainable change, organization alignment and business risk management.

Objectives of the Presentation:

- Attendees will understand reasons why staff at all levels may resist a meaningful CAPA program
- Attendees will be able to explain the hallmarks of an effective CAPA program that adds business value
- Attendees will learn how CAPA can be leveraged to optimize quality costs
- Attendees will come to understand how business research supports the use of CAPA to enhance organizational value
- Attendees will learn key techniques to effective selling of CAPA to executive management
- Attendees will learn how CAPA and risk management interrelate in an organization

Why Should you Attend:

You should attend this training if you are a knowledge worker in a Medical Device or Pharmaceutical company, and seek to use your CAPA program to institute meaningful changes to your organization that improve business performance. This is for people who need to communicate the benefits of a robust CAPA program to executive levels of management.

Who can Benefit:

- Quality Managers/Quality Directors for new (startup) organizations who are trying to implement a new CAPA program
- Quality Managers/Quality Directors who have an immature CAPA program in their organization and seek to improve it
- CAPA Managers, CAPA Specialists, Product Surveillance Managers, Risk Managers, and Pharmacovigilance Managers
- Any Individual who pitch key quality improvement initiatives to executive management

Topic Background:

CAPA is a requirement for companies operating in the Medical Device space in the United States, and pharmaceutical companies are instituting CAPA more and more as part of their Quality program. Because of this requirement, executives in these industries may be treating CAPA as a "check the box" activity that bears little meaning on organizational effectiveness. The fact is CAPA may be a cost-effective way to harmonize an organization and eliminate other programs so that it becomes a cost-effective waste-eliminating machine.

Contents:  
- Discussion of programmed behaviors we need to unlearn to make CAPA great
- Discussion of research that supports the need to meaningful CAPA
- Discussion of ways that CAPA can help an organization control costs
- Obtaining Executive Buy-In for CAPA
- CAPA and Risk Management

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