Reducing Readmissions and Avoidable Emergency Department Visits Through a Connected Care Management Strategy

Description: A connected care management strategy at AMITA Health provides the backbone for the members of the various care management teams who coordinate care for the organization's clinically integrated network and ACO, as part of CMS's Track 1 Medicare Shared Savings Program. AMITA just renewed for a second three-year MSSP term.

The principles guiding the care management strategy are the Triple Aim, says Susan Wickey, vice president, quality and care management at AMITA Health.

During Reducing Readmissions and Avoidable Emergency Department Visits Through a Connected Care Management Strategy, a 45-minute webinar on August 2nd, now available for replay, Ms. Wickey and Dr. Luke Hansen, vice president and chief medical officer, population health, share the key components of the care management process, how the various care management teams work together and the impact the program is having on healthcare costs and utilization.

You will learn:

- How AMITA connects the inpatient care management team with the post-discharge team to co-manage transitions of care along the continuum;
- The critical disciplines to include on the care management team;
- What criteria AMITA uses to identify high-risk, priority patients in need of care management;
- The role of medication and durable medical equipment management in the care coordination process and how the care management team ensures the patient has what they need for a successful transition of care;
- How AMITA assesses a patient's social determinants for a full understanding of the patient's care coordination needs; and
- The impact of AMITA's care management strategy on readmission rates and avoidable emergency department visits.

You can attend this program right in your office and enjoy significant savings — no travel time or hassle; no hotel expenses. It's so convenient! Invite your staff members to gather around a conference table to listen to the conference.

WHO WILL BENEFIT FROM THIS CONFERENCE?

Presidents/CEOs, chief financial officers, chief operating officers, vice presidents, medical directors, population health executives, care and case management executives, physician practice leaders, strategic planning executives and reimbursement executives.

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