Global Service Delivery Automation Market Analysis & Trends - Industry Forecast to 2025

Description:
This industry report analyzes the global markets for Service Delivery Automation across all the given segments on global as well as regional levels presented in the research scope. The study provides historical market data for 2013, 2014 revenue estimations are presented for 2015 and forecasts from 2016 till 2025.

The study focuses on market trends, leading players, supply chain trends, technological innovations, key developments, and future strategies. With comprehensive market assessment across the major geographies such as North America, Europe, Asia Pacific, Middle East, Latin America and Rest of the world the report is a valuable asset for the existing players, new entrants and the future investors.

The study presents detailed market analysis with inputs derived from industry professionals across the value chain. A special focus has been made on 23 countries such as U.S., Canada, Mexico, U.K., Germany, Spain, France, Italy, China, Brazil, Saudi Arabia, South Africa, etc.

The market data is gathered from extensive primary interviews and secondary research. The market size is calculated based on the revenue generated through sales from all the given segments and sub segments in the research scope. The market sizing analysis includes both top-down and bottom-up approaches for data validation and accuracy measures.

The Global Service Delivery Automation Market is poised to grow at a CAGR of around 27.6% over the next decade to reach approximately $16.3 billion by 2025.

The Service Delivery Automation Market report provides data tables, includes charts and graphs for visual analysis.

Regional Analysis:
North America
- US
- Canada
- Mexico

Europe
- France
- Germany
- Italy
- Spain
- UK
- Rest of Europe

Asia Pacific
- China
- Japan
- India
- Australia
- New Zealand
- Rest of Asia

Middle East
- Saudi Arabia
- UAE
- Rest of Middle East

Latin America
- Argentina
Rest of Latin America
- Brazil
- Rest of the World
- Africa
- Caribbean

Report Highlights:
- The report provides a detailed analysis on current and future market trends to identify the investment opportunities
- Market forecasts till 2025, using estimated market values as the base numbers
- Key market trends across the business segments, Regions and Countries
- Key developments and strategies observed in the market
- Market Dynamics such as Drivers, Restraints, Opportunities and other trends
- In-depth company profiles of key players and upcoming prominent players
- Growth prospects among the emerging nations through 2025
- Market opportunities and recommendations for new investments

Contents:
1 Market Outline
  1.1 Research Methodology
  1.1.1 Research Approach & Sources
  1.2 Market Trends
  1.3 Regulatory Factors
  1.4 Strategic Benchmarking
  1.5 Opportunity Analysis

2 Executive Summary

3 Market Overview
  3.1 Current Trends
  3.1.1 Decreasing human stress by automation
  3.1.2 Improvement due to introduction of new Technologies
  3.1.3 Organizational needs of Automation
  3.1.4 Growth Opportunities/Investment Opportunities
  3.2 Drivers
  3.3 Constraints
  3.4 Industry Attractiveness
  3.4.1 Bargaining power of suppliers
  3.4.2 Bargaining power of buyers
  3.4.3 Threat of substitutes
  3.4.4 Threat of new entrants
  3.4.5 Competitive rivalry

4 Service Delivery Automation Market, By Organization Size
  4.1 Large Enterprises
  4.1.1 Large Enterprises Market Forecast to 2025 (US$ MN)
  4.2 SMES (small and medium-sized enterprises)
  4.2.1 SMES (small and medium-sized enterprises) Market Forecast to 2025 (US$ MN)

5 Service Delivery Automation Market, By Vertical
  5.1 Healthcare & Pharmaceuticals
  5.1.1 Healthcare & Pharmaceuticals Market Forecast to 2025 (US$ MN)
  5.2 Travel, Hospitality & Transportation
  5.2.1 Travel, Hospitality & Transportation Market Forecast to 2025 (US$ MN)
  5.3 IT, Telecommunication & Media
  5.3.1 IT, Telecommunication & Media Market Forecast to 2025 (US$ MN)
  5.4 BFSI (Banking, Financial services and Insurance)
  5.4.1 BFSI Market Forecast to 2025 (US$ MN)
  5.5 Manufacturing & Logistics
  5.5.1 Manufacturing & Logistics Market Forecast to 2025 (US$ MN)
  5.6 Retail & Consumer Goods
5.6.1 Retail & Consumer Goods Market Forecast to 2025 (US$ MN)

6 Service Delivery Automation Market, By Process
   6.1 IT Process Automation
      6.1.1 Application Lifecycle Automation
         6.1.1.1 Application Lifecycle Automation Market Forecast to 2025 (US$ MN)
      6.1.2 Infrastructure Automation
         6.1.2.1 Infrastructure Automation Market Forecast to 2025 (US$ MN)
   6.2 Business Process Automation
      6.2.1 Process Specific Automation
         6.2.1.1 Process Specific Automation Market Forecast to 2025 (US$ MN)
         6.2.1.2 Industry Specific Automation
            6.2.1.2.1 Industry Specific Automation Market Forecast to 2025 (US$ MN)
      6.2.3 Generic Automation
         6.2.3.1 Generic Automation Market Forecast to 2025 (US$ MN)

7 Service Delivery Automation Market, By Geography
   7.1 North America
      7.1.1 North America Market Forecast by Countries to 2025 (US$ MN)
   7.2 Europe
      7.2.1 Europe Market Forecast by Countries to 2025 (US$ MN)
   7.3 Asia Pacific
      7.3.1 Asia Pacific Market Forecast by Countries to 2025 (US$ MN)
   7.4 Middle East
      7.4.1 Middle East Market Forecast by Countries to 2025 (US$ MN)
   7.5 Latin America
      7.5.1 Latin America Market Forecast by Countries to 2025 (US$ MN)
   7.6 Rest of the World (RoW)
      7.6.1 RoW Market Forecast by Countries to 2025 (US$ MN)

8 Leading Companies
   8.1 IpoSofT
   8.2 Genfour Ltd.
   8.3 IBM
   8.4 OpenSpan Inc.
   8.5 Automation Anywhere Inc.
   8.6 Blue Prism
   8.7 UiPath SRL
   8.8 CelatOn Limited
   8.9 Nice Systems Ltd.
   8.10 Softomotive Solutions Ltd. (WinAutomation)
   8.11 Xerox Corporation
   8.12 Sutherland Global Services
   8.13 Arago Us, Inc.
   8.14 Exilant Technologies Private Limited

List of Tables

Table 1 Global Service Delivery Automation Market By Geography, Market Forecast (2015-2025) (US$ MN)
Table 2 Global Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 3 Global Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)
Table 4 Global Service Delivery Automation Market By Process, Market Forecast (2015-2025) (US$ MN)
Table 5 North America Service Delivery Automation Market By Country, Market Forecast (2015-2025) (US$ MN)
Table 6 North America Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 7 North America Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)
Table 8 North America Service Delivery Automation Market By Process, Market Forecast (2015-2025) (US$ MN)
Table 9 Europe Service Delivery Automation Market By Country, Market Forecast (2015-2025) (US$ MN)
Table 10 Europe Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 11 Europe Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)
Table 12 Europe Service Delivery Automation Market By Process, Market Forecast (2015-2025) (US$ MN)
Table 13 Asia Pacific Service Delivery Automation Market By Country, Market Forecast (2015-2025) (US$ MN)
Table 14 Asia Pacific Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 15 Asia Pacific Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)
Table 16 Asia Pacific Service Delivery Automation Market By Process, Market Forecast (2015-2025) (US$ MN)
Table 17 Middle East Service Delivery Automation Market By Geography, Market Forecast (2015-2025) (US$ MN)
Table 18 Middle East Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 19 Middle East Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)
Table 20 Middle East Service Delivery Automation Market By Process, Market Forecast (2015-2025) (US$ MN)
Table 21 Latin America Service Delivery Automation Market By Geography, Market Forecast (2015-2025) (US$ MN)
Table 22 Latin America Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 23 Latin America Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)
Table 24 Latin America Service Delivery Automation Market By Process, Market Forecast (2015-2025) (US$ MN)
Table 25 RoW Service Delivery Automation Market By Geography, Market Forecast (2015-2025) (US$ MN)
Table 26 RoW Service Delivery Automation Market By Organization Size, Market Forecast (2015-2025) (US$ MN)
Table 27 RoW Service Delivery Automation Market By Vertical, Market Forecast (2015-2025) (US$ MN)

Order by Fax - using the form below
Order by Post - print the order form below and send to

Research and Markets,
Guinness Centre,
Taylors Lane,
Dublin 8,
Ireland.
Fax Order Form
To place an order via fax simply print this form, fill in the information below and fax the completed form to 646-607-1907 (from USA) or +353-1-481-1716 (from Rest of World). If you have any questions please visit http://www.researchandmarkets.com/contact/

Order Information
Please verify that the product information is correct and select the format(s) you require.

Product Name:  Global Service Delivery Automation Market Analysis & Trends - Industry Forecast to 2025
Web Address:  http://www.researchandmarkets.com/reports/3798517/
Office Code:  SCH35B4U

Product Formats
Please select the product formats and quantity you require:

<table>
<thead>
<tr>
<th>Product Format</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic (PDF) - Single User</td>
<td></td>
<td>USD 4200</td>
</tr>
<tr>
<td>Electronic (PDF) - Site License</td>
<td></td>
<td>USD 5300</td>
</tr>
<tr>
<td>Electronic (PDF) - Enterprisewide</td>
<td></td>
<td>USD 7000</td>
</tr>
</tbody>
</table>

Contact Information
Please enter all the information below in BLOCK CAPITALS

Title: [ ] Mr [ ] Mrs [ ] Dr [ ] Miss [ ] Ms [ ] Prof
First Name: .................................................... Last Name: ..................................................
Email Address: * ..................................................
Job Title: ..................................................
Organisation: ..................................................
Address: ..................................................
City: ..................................................
Postal / Zip Code: ..................................................
Country: ..................................................
Phone Number: ..................................................
Fax Number: ..................................................

* Please refrain from using free email accounts when ordering (e.g. Yahoo, Hotmail, AOL)
Payment Information

Please indicate the payment method you would like to use by selecting the appropriate box.

☐ Pay by credit card:

You will receive an email with a link to a secure webpage to enter your credit card details.

☐ Pay by check:

Please post the check, accompanied by this form, to:

Research and Markets,
Guinness Center,
Taylors Lane,
Dublin 8,
Ireland.

☐ Pay by wire transfer:

Please transfer funds to:

Account number 833 130 83
Sort code 98-53-30
Swift code ULSBIE2D
IBAN number IE78ULSB98533083313083
Bank Address Ulster Bank,
27-35 Main Street,
Blackrock,
Co. Dublin,
Ireland.

If you have a Marketing Code please enter it below:

Marketing Code: ___________________________

Please note that by ordering from Research and Markets you are agreeing to our Terms and Conditions at http://www.researchandmarkets.com/info/terms.asp

Please fax this form to:

(646) 607-1907 or (646) 964-6609 - From USA
+353-1-481-1716 or +353-1-653-1571 - From Rest of World