Description: Voice over Internet Protocol (VOIP) is a methodology, to provide communication services over a packet-switched network, using various data and voice transfer technologies such as IP telephony, voice over broadband and Internet telephony. VOIP services convert voice signals into digital signals, which are then carried over the IP-based network. Globally demand for VOIP services is being driven by growing hybrid cloud communications in small and large enterprises. Advantages of VOIP services such as low maintenance cost with higher flexibility and minimum staff support is also propelling the market for VOIP services.

This report identifies the global VOIP services market size in for the year 2014-2016, and forecast of the same for year 2021. It also highlights the potential growth opportunities in the coming years, while also reviewing the market drivers, restraints, growth indicators, challenges, market dynamics, competitive landscape, and other key aspects with respect to VOIP services market.

Geographically Europe dominated global VOIP services market followed by Asia Pacific. Asia Pacific is projected to have fastest growth, in terms of number of subscribers and value. Computer-to-phone segment had the largest market in 2015 among all type, whereas the phone-to-phone is expected to grow at a highest CAGR between 2016 and 2021.

This report segments global VOIP services market on the basis of type, access type, user type, medium, end-user, and regional market as follows:

Global VOIP Services Market, By Type (2014-2021): International VOIP Calls, and Domestic VOIP Calls Interactive Assessments

The VOIP services market is also segmented by access type of VOIP Services as follow: Phone to Phone, Computer to Computer, and Computer to Phone

The VOIP Services market is also segmented by medium of VOIP Services as follow: Mobile, and Fixed

The VOIP Services market is also segmented by user type of VOIP Services as follow: Individual consumers, SMBs, and Large Enterprises

The report is also segmented on the basis of end-use industry in which VOIP services are being used as follow: Healthcare, BFSI, Retail, Hospitality, Government, Education, Transportation, Media and Entertainment, Military and Defence, and Others

This is report has been further segmented into major regions, which includes detailed analysis of each region such as: North America, Europe, Asia-Pacific (APAC), and Rest of the World (RoW) covering all the major country level markets in each of the region

This report identifies all the major companies operating in the VOIP services market. Some of the major companies’ profiles in detail are as follows:

Vonage Holdings Corporation
8x8 Inc.
ShoreTel Nextiva Inc.
RingCentral Inc.
West Corporation

Contents:
1. VOIP Services - Market Overview
2. Executive Summary
3. Market Landscape
3.1. Market Share Analysis
3.2. Comparative Analysis
3.3. Product Benchmarking
3.4. End User Profiling
3.5. Top 5 Financials Analysis
4. VOIP Services- Market Forces
4.1. Drivers
4.1.1. Growing hybrid cloud communications in small and large enterprises
4.1.2. Advantages of VOIP services such as low maintenance cost with higher flexibility and minimum staff support
4.2. Restraints
4.2.1. Low service quality owing to variable latencies and dropped packets
4.2.2. Stringent regulations or policies implemented by regional governments in emerging economies
4.3. Opportunities
4.3.1. Rising internet penetration in semi-urban and satellite cities
4.4. Challenges
4.5. Porter's Five Forces Analysis
4.5.1. Bargaining Power of Suppliers
4.5.2. Bargaining Power of Buyers
4.5.3. Threat of New Entrants
4.5.4. Threat of Substitutes
4.5.5. Degree of Competition
5. VOIP Services Market - Strategic Analysis
5.1. Value Chain Analysis
5.2. Pricing Analysis
5.3. Opportunities Analysis
5.4. Product/Market Life Cycle Analysis
5.5. Suppliers and Distributors
6. Global VOIP Services Market, By Type (2014-2021)
6.1. International VOIP Calls
6.2. Domestic VOIP Calls Interactive Assessments
7.1. Phone to Phone
7.2. Computer to Computer
7.3. Computer to Phone
8.1. Mobile
8.2. Fixed
9. Global VOIP Services Market, By User Type (2014-2021)
9.1. Individual Consumers
9.2. SMBs
9.3. Larger Enterprises
10.1. Healthcare
10.2. BFSI
10.3. Retail
10.4. Hospitality
10.5. Government
10.6. Education
10.7. Transportation
10.8. Media and Entertainment
10.9. Military and Defence
10.10. Others
11.1. Europe
11.1.1. Germany
11.1.2. France
11.1.3. Italy
11.1.4. Spain
11.1.5. Russia
11.1.6. U.K.
11.1.7. Rest of Europe
11.2. Asia Pacific
11.2.1. China
11.2.2. India
11.2.3. Japan
11.2.4. South Korea
11.2.5. Rest of Asia-Pacific
11.3. North America
11.3.1. U.S.
11.3.2. Canada
11.3.3. Mexico
11.4. Rest of the World (RoW)
11.4.1. Brazil
11.4.2. Rest of RoW
12. VOIP Services - Market Entropy
12.1. Expansion
12.2. Technological Developments
12.3. Merger & Acquisitions, and Joint Ventures
12.4. Supply- Contract
13. Company Profiles (Top 10 Companies)
13.1. Vonage Holdings Corporation
13.1.1. Introduction
13.1.2. Financials
13.1.3. Key Insights
13.1.4. Key Strategy
13.1.5. Product Portfolio
13.1.6. SWOT Analysis
13.2. 8x8 Inc.
13.2.1. Introduction
13.2.2. Financials
13.2.3. Key Insights
13.2.4. Key Strategy
13.2.5. Product Portfolio
13.2.6. SWOT Analysis
13.3. ShoreTel Nextiva Inc.
13.3.1. Introduction
13.3.2. Financials
13.3.3. Key Insights
13.3.4. Key Strategy
13.3.5. Product Portfolio
13.3.6. SWOT Analysis
13.4. RingCentral Inc.
13.4.1. Introduction
13.4.2. Financials
13.4.3. Key Insights
13.4.4. Key Strategy
13.4.5. Product Portfolio
13.4.6. SWOT Analysis
13.5. West Corporation
13.5.1. Introduction
13.5.2. Financials
13.5.3. Key Insights
13.5.4. Key Strategy
13.5.5. Product Portfolio
13.5.6. SWOT Analysis
13.6. Verizon Communications Inc.
13.6.1. Introduction
13.6.2. Financials
13.6.3. Key Insights
13.6.4. Key Strategy
13.6.5. Product Portfolio
13.6.6. SWOT Analysis
13.7. Thinking Phone Networks Inc.
13.7.1. Introduction
13.7.2. Financials
13.7.3. Key Insights
13.7.4. Key Strategy
13.7.5. Product Portfolio
13.7.6. SWOT Analysis
13.8. Inphonex LLC
13.8.1. Introduction
13.8.2. Financials
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