Fraud and Security in Online Payments 2016

Description: Global online payment fraud is increasing at double digit rates, according to a forecast cited in the report, and retail E-Commerce transactions is a major component of that fraud. This motivates payment companies to seek innovative means to make online and mobile payments more secure, including biometric authentication.

Surveys cited in the report reflect that consumers consider payment security in their decision whether to make online purchases, as well as in the choice of payment method. In the USA, shoppers have indicated that security is more important than speed, and in Spain and Germany, payment security is the top concern of online shoppers in choosing a payment method. Fear of data compromise also appears to be keeping shoppers from adopting new payment methods such as mobile payments. Over 50% of survey respondents worldwide expressed concern about the security of mobile payment apps.

Key Questions Answered
- How large will the volume of online payment fraud be in 2020?
- Which important trends and innovations emerge in online payment fraud?
- How significant is payment security to online shoppers worldwide?
- Do security concerns affect the online shoppers’ choice of payment methods?
- Which role does security play in the adoption of mobile payments in various countries?

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