CHAOS Knowledge Center for 2010

Description: The CHAOS Knowledge Center contains the 100 most important best practices you need to develop and maintain a successful project management environment. It is fresh and always up-to-date with the latest thinking on the most important things that your organization can do to foster greater project management leadership.

- The Decider, a decision pipeline tool
- Project Return of Investment Tool
- CHAOS Knowledge Center
- CHAOS Activity Newsletter
- Half-day of telephone & email support

The CKC offers the four major deliverables:

1. Best Practices: The best practice collection is organized around the ten CHAOS Factors or lesson's learned. Each lesson has ten focus points. Each point is breakdown into three elements.

2. HowTos: supporting each of the points are suggestions on how to use the best practice and to implement them in your organization.

3. CHARTS: supporting the points is a collection of over 400 charts on data collected with the CHAOS research project. Additional support for the points includes the CHAOS Activity Newsletter, case studies, commentaries, definitions, book reviews, and other supporting papers and documents

4. CHAOS Project Tools: Supporting two of the most important best practices communication and execution are the Decider and Investment Calculator. The Decider is a decision pipeline tool that helps speed up project decisions. The ROI calculator provides a method to calculate and test ROI assumptions.

The CKC offers the four major benefits:

1. Success Rates: Organizations that have adopted the CHAOS Best Practices have seen remarkable increases in their success rates. One firm went from 34% to 94% in just a few years.

2. Crowd Knowledge: the CKC is developed from a massive collection of IT professionals over an extended period time. The CKC allows your organization to more rapidly adopt best practices that will increase your success rate.

3. Multiple Views: Since the CHAOS research uses a multitude of instruments it provides different views that will allow you to better match your situation to find answers.

4. Data and tools: the CKC is chock full of data from around the world to help build internal and external presentations. Tools help execute on this real world data and experience.

In summary a CKC is part of an over healthy project management ecosystem. A healthy project management ecosystem will save and make money for your company. Additionally, it will save time and improve project management performance by identifying and isolating sources of management frustration at all levels in the organization. It should come as no surprise that a healthy project environment produces more successful projects.

Contents: CHAOS University Membership Includes:

CHAOS KNOWLEDGE CENTER (Project Database):

- Best Practice Points - Dynamic
- How Tos - Dynamic
- Case Studies - Dynamic
- Commentaries - Dynamic
- History Lessons - Dynamic
- Book Reviews - Dynamic
- Charts - Additive
- Classic Reports (12)

CHAOS ACTIVITY NEWS - Monthly

CHAOS TOOLS:

- Decider - Decision Pipeline
- CHAOS Project ROI

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